



Major Clients

"delivering value through relationships"

Government















350+ Councils

OEMs





























Fleet





















Finance





*st.george



TOYOTA

























Salvage

Aioi Nissay Dowa Insurance Company Australia Pty Ltd MS&AD INSURANCE GROUP





































Used Car Market Summary - 2019

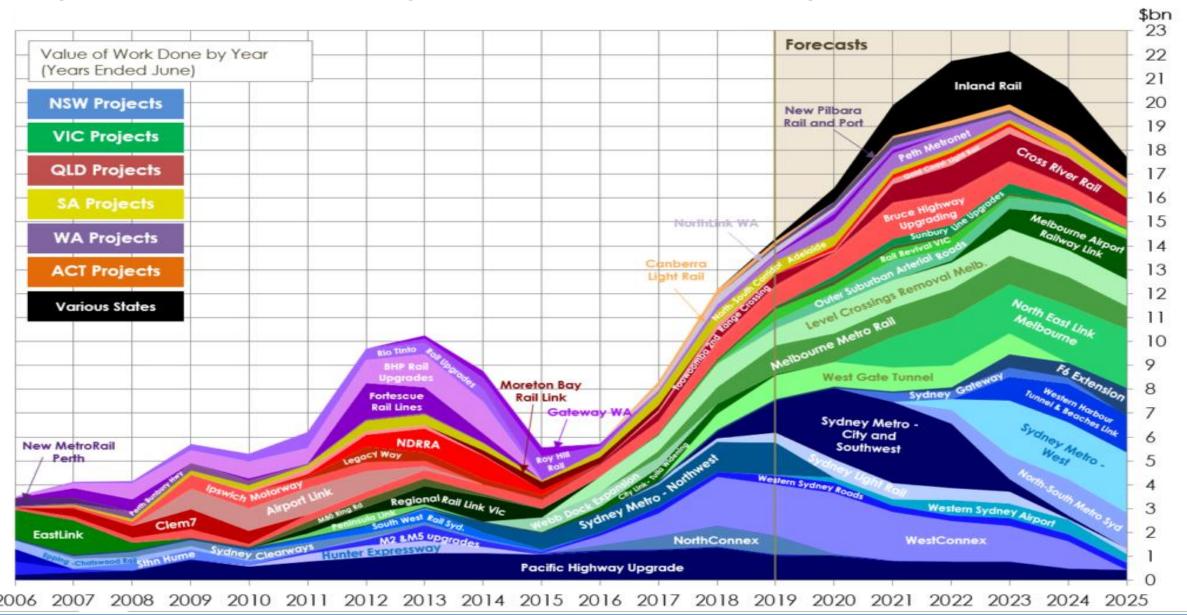
Market Drivers

- Tightening of Credit
 - Approval limits have dropped
 - E.g. not \$35,000 only \$25,000
 - increased demand for used vehicles
 - Unlikely to change any time soon
 - Loan approvals down 35%
- Hail Storms in NSW
 - 18,000 vehicles written off / replaced
- North Queensland Floods

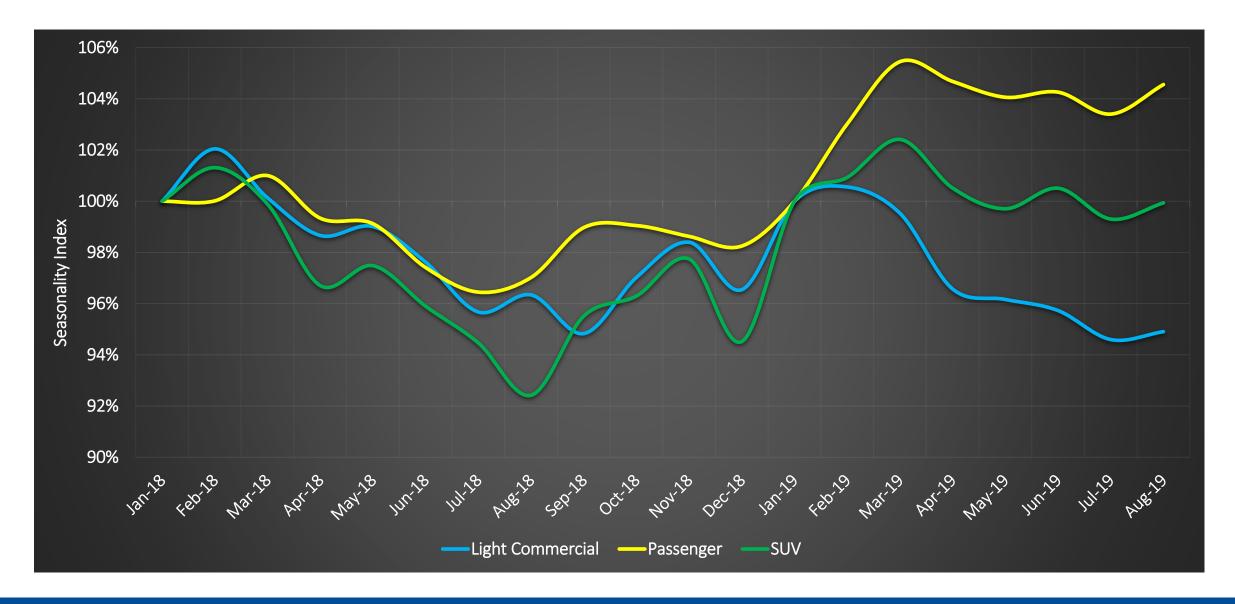
Market Drivers

- Extensions of Fleet Leases Inertia
 - Reducing the number of returned vehicles
 - McMillan's called out in recent market update
 - New car deliveries for some brands slow
- Federal Election
 - Decreased consumer confidence
- New Car Sales
 - Lowest new cars volumes in years
 - Sales equivalent to 2012

Major Australian Transport Infrastructure Projects



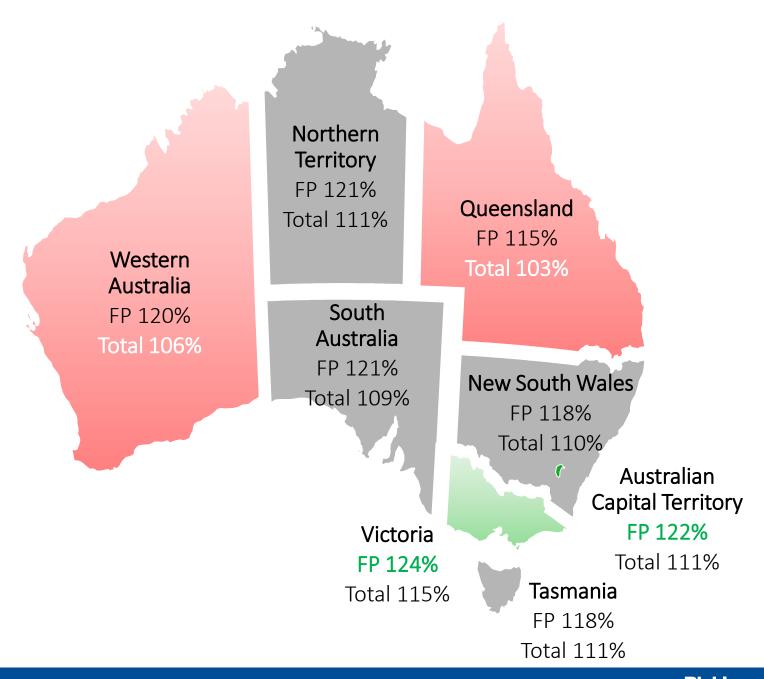
Used Car Price Index



Govt, FMO and Finance Returns vs Glass's

2 – 6 year old vehicles

January to August 2019



Government Vs Fleet Vehicle Profile

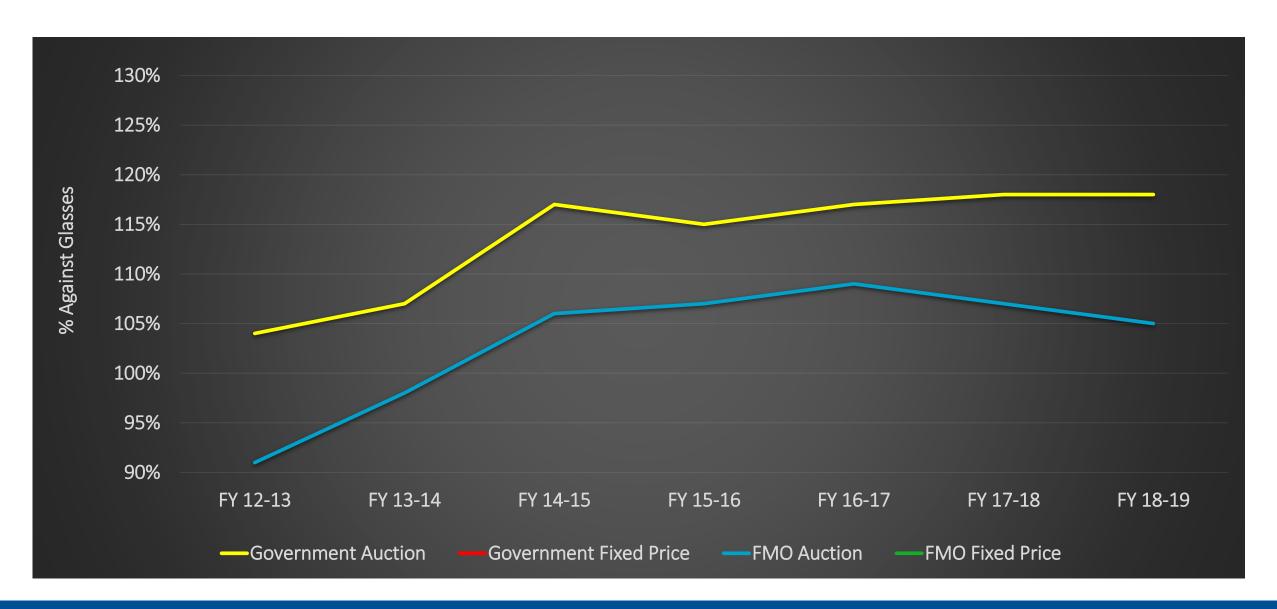
Government Vehicles

Average	2013 / 14	2014 / 15	2015 / 16	2016 / 17	2017 / 18	2018 / 19
Age	2.5 years	3.1 years	3.1 years	3.3 years	3.3 years	3.7 years
Odometer	61,000 kms	59,000 kms	59,000 kms	63,000 kms	64,000 kms	66,000 kms
UFWT	\$1,001	\$935	\$917	\$899	\$807	\$1,131

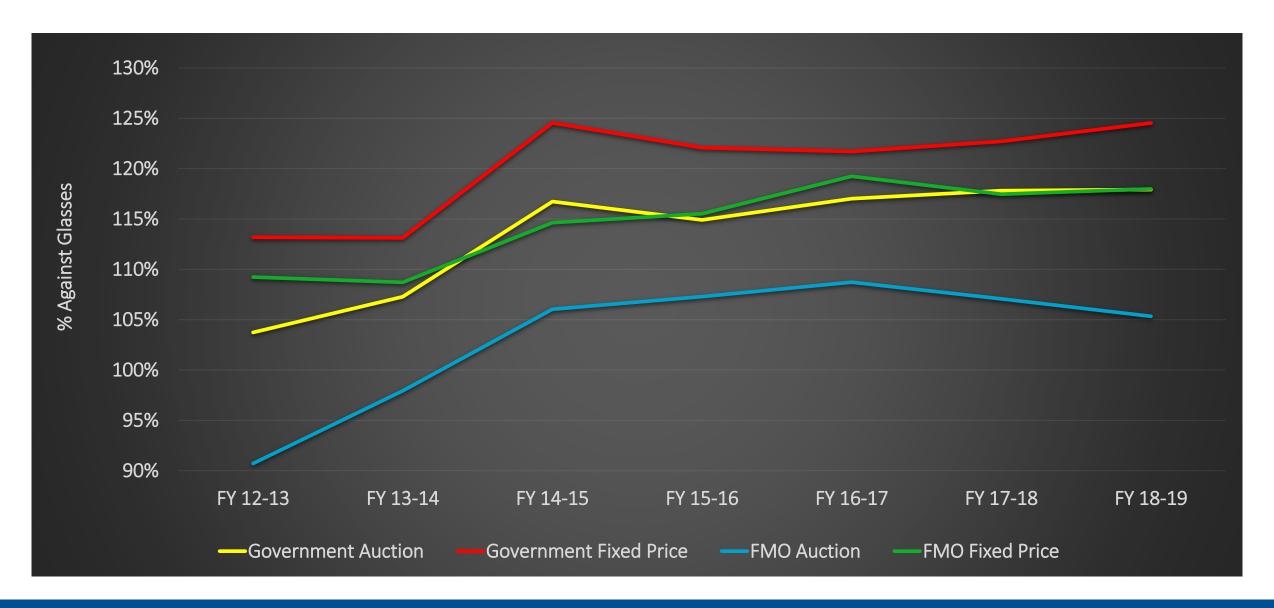
Fleet Vehicles

Average	2013 / 14	2014 / 15	2015 / 16	2016 / 17	2017 / 18	2018 / 19
Age	3.2 years	3.8 years	3.9 years	4.0 years	4.1 years	4.1 years
Odometer	93,000 kms	95,000 kms	96,000 kms	95,000 kms	101,000 kms	98,000 kms
UFWT	\$1,337	\$1,550	\$1,597	\$1,514	\$1,450	\$1,570

Fixed Price Vs Auction – Government & FMO



Fixed Price Vs Auction – Government & FMO



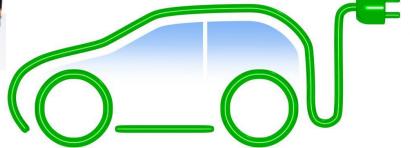


Electric Vehicles



Hyundai, Kona







Hyundai, IONIQ



Tesla, Model 3



Nissan, Leaf

Empowering Your Remarketing Partner

- Introduction of Delegated Authority
 - agreed boundaries
- 3 FMO's now empower Pickles
 - choose the best channel
 - sell assets for the best price
 - perform repairs to an agreed standard
 - Perform repairs to an agreed \$ spend
- Volumes / percentage agreed per channel
 - 75% auction / 25% Fixed Price
- Agreed KPI's
 - Avg Glass's return by channel
 - e.g. 118% auction / 125% Fixed Price
 - 7% = \$1,500 increase in sales price



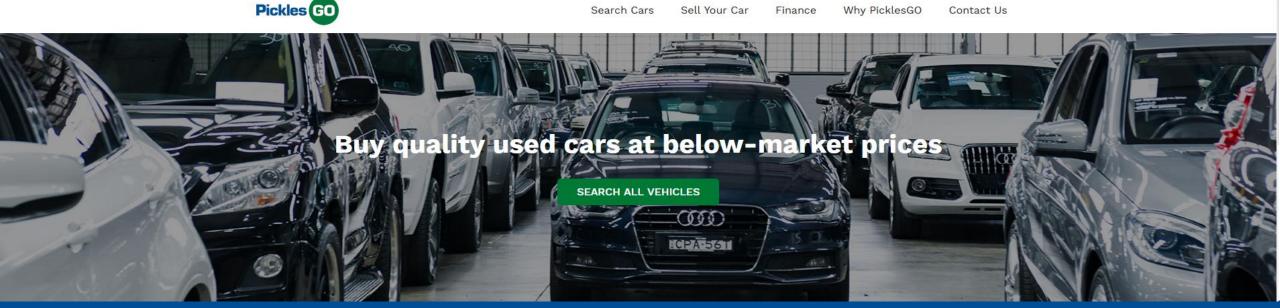
PicklesGo



Fixed Price Selling

- Volumes currently 15%
 - 15,000 sales pa.
 - Expected growth to 30-40% by 2023
- 7 day buyback
- Govt vendor KPI 25%
- FMO vendor KPI 35%

- 3rd party partners / cross sales
 - Insurance vendors
 - Novated vendors
- Optional Carsales listing
- Online purchasing growth
 - September 147 vehicles
- Buyer Intelligence



¹⁴ Pickles



SAFA Fixed Price



PicklesGo



Largest seller of Fixed Price vehicles in SA



Introduced to SAFA 2013



Past 2 years 24% of vehicles sold



Sold 1,013 cars past 24 months



Fixed Price VS. Glass's 126%



Auction VS. Glass's 119%





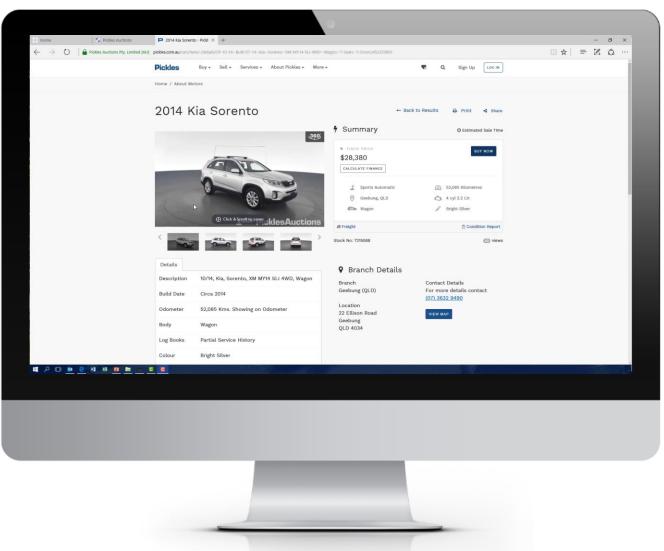
Target FY20 = 30%

Condition Information

Global experiments

- Photo Technology
- Artificial Intelligence (AI)
- Insurance partner loading millions of photos to test and learn
- Assessment of panel damage
- Automatic UFWT determination





Auto Predict



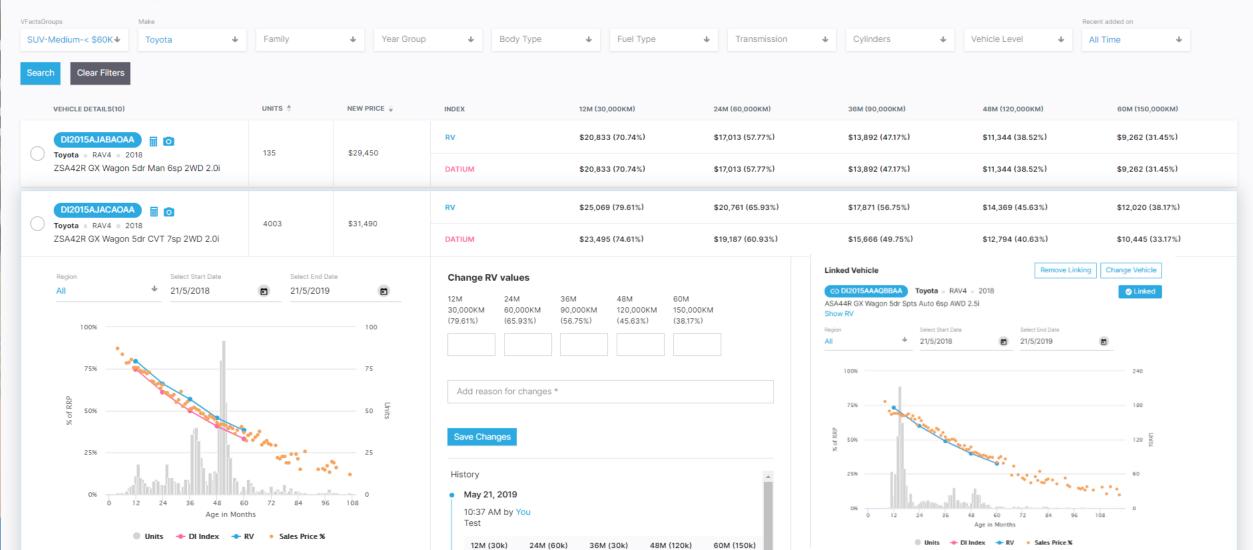


Dashboard New Vehicles AutoPredict New AutoPredict Used Risk Adjustments Linking Tree Help & Support



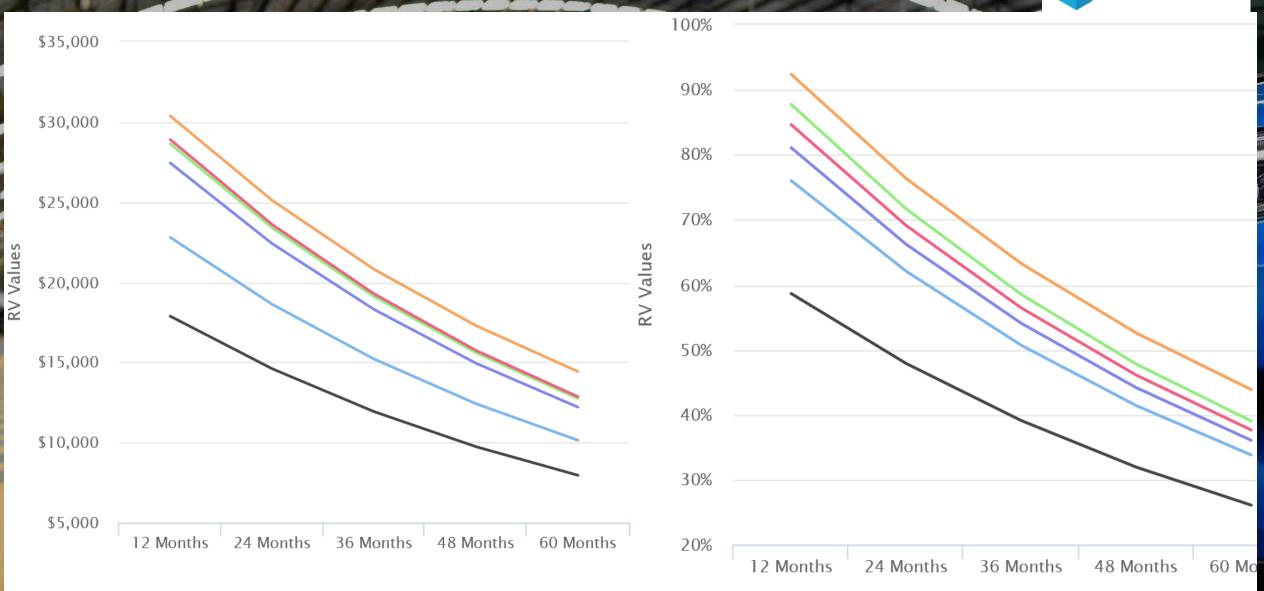


AutoPredict New



Auto Predict







Your Datium InstantVal is ready

Based on the details you have given us, our estimated value is below:

Valuation Date 17-09-2019

Model Year 2016

Odometer 50,000 km

Sales Region NSW Metro

Rego/VIN No. NBO75Y

Sales Category
Fixed Price

Audi Q7 Audi Q7 4M MY16 TDI Wagon 7st 5dr Tiptronic 8sp quattro 3.0DT (200kW)

\$62,000

This value is an indication and is by no means a guarantee.

Emerging Thoughts

Automotive Industry



5 year Warranties

- Now standard
- Extended fleet age
- Overall impact to annual sales volume
- 3-4 years lease / loans pushed to 5 years
- Impact to dealers margins selling warranty products



Mobility

- Subscription based access
- OEMs / Rental / FMO's / Insurers - starting projects
- Start-ups / slow burn
- Major investments starting to come
- Millennials will drive demand



Dealer Consolidation

- Margin pressure
- Volume decline
- Property exposure
- Rationalise dealership locations
 - -10% 20% 30%?
- Toyota NZ model future impact

App Features







Easy on boarding process



REGO and VIN lookup



Camera overlay function



Save your progress and continue with ease.



Email verification





Please direct any questions or to discuss our services further please contact:

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